

Please complete all the form in BLOCK CAPITALS/tick relevant boxes (this will take approx. 15 mins)

WELCOME

The whole Practice works together to provide care for our patients (see the Practice Leaflet) – you also have a named and accountable GP. At the GPs instruction, you will be asked for a brief reason for requesting an appointment so we can navigate your enquiry appropriately.

Please access the Practice website for e-Consult/support/news: www.cowesmedicalcentre.co.uk. For minor ailments please contact your local pharmacy in the first instance.

1			T			
^Full Name			^Date of Birth			
^Email						
^Ethnicity	☐ White (UK) ☐ White (Irish) ☐ White (Other)	☐ Black Caribbean ☐ Black African ☐ Black Other	Bangladesh Indian Pakistani	i Chinese Other		
^Religion	C of E Catholic Other Christian	Buddhist Hindu Muslim	Sikh Jewish Jehovah's W	No religion Other		
Next of Kin	Name:	Tel:		Relationship:		
(emergency contact)	Address:					
Who else lives with you, at your home address? Name & Relationship (husband, child, friend): Do you have a Living Will/Advanced Direction? No Yes - please provide a copy for our records Parental Responsibility:						
If you have co	mpleted this form for a ch	•	l 14, please detail	below the full name(s) of		
CURRENT HEALTH CONCERNS? ^Do you have any current health concerns you would like to speak to someone about?						
COMMUNIC	CATION NEEDS					
^Language	What is your main s Do you need an inte] No			
^Communicat	(if YES please specify	mmunication needs? [/ below) Large print Braille	Yes No British sign lange Makaton sign la	uage		

Cowes Medical Centre

^Text	CNAC	Macco	ain.
^iext	(2)(1)	i iviessa	aging

For patients aged 18 or above, we may send texts to remind you of appointments, your care, or clinical advice. Please note that appointments/reminders may not be sent on all occasions, but that the responsibility for attending appointments or cancelling them still rests with the patient. You can cancel the text message facility at any time. Text messages are generated using a secure facility, but these are transmitted over a public network onto a personal telephone and as such may not be secure. The Practice will do our best to anonymise the information transmitted as much as possible, whilst still making the message meaningful. If you would rather we did not contact you in this way please indicate below.

☐ I DO NOT consent to Text Messaging

^On	line	Ser	vices	2.	Fm	ail
		261	VICES	CX		au

To book, cancel and view appointments or order prescriptions online you can use **NHS App**, or we will register you for Online Services, both require proof of address and photographic identification. This facility is available 24 hours a day, seven days a week. \Box I <u>DO NOT</u> consent to online services We will automatically opt you in to receiving emails from the Practice.

I DO NOT consent to emails

^Patient Participation

The practice is committed to improving the services provided to our patients. To do this, it is vital we hear from people about their experiences, views and ideas for making services better. If you would prefer not to receive information or questionnaires simply tick the box.

☐ I <u>DO NOT</u> consent to receiving patient feedback surveys and information.

CARER DETAILS –	do you	look a	fter someone w	ho could	d not manage wi	ithout you?
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^ <u>Are</u> you a carer?	Yes – Informal/Unpaid Carer eg friend, neighbour Yes – Occupational/Paid Carer No	, or relative					
	No Yes - please provide their details below & let the	m know you have shared this					
^Do you <u>have</u> a carer?	Carer's Name:	Relationship to you:					
Carer:	Carer's Address:	Carer's Tel:					
^Do you have Powe	er of Attorney for health in place?	rovide a copy of this document					
YOUR MEDICAL HISTORY							
	ve any of the following conditions (tick all that apply)	or tick Not Applicable					
= =	Diabetes* Epilepsy HIV						
COPD*		ney Disease Underactive					
Cancer	Depression High Blood Pressure MR	SA Thyroid					
	Ψ1Α¢ *II II I	al ravian arangal vang birthday magath					

e will usually do an annual review around your birthday month.

Family Medical History

Please record any significant family history of close relatives (mother, father, brother, sister, grandparent) with medical details eg heart attacks, stroke, diabetes, high blood pressure, asthma, glaucoma, cancer, liver or kidney disease.

Eg: Father - diabetes | Mother - breast cancer

5+ New Patient Registration **Cowes Medical Centre** Do you have any significant allergies? ☐ No Yes (please specify below) Allergies **MEDICATION** Are you currently taking any repeat medication? ☐ Yes ☐ No If yes, it is important that we have your repeat medication list (repeat side). Current A medication review may be necessary before we can issue any repeat medication. Some Medication medicines need regular blood tests to ensure that it is safe to continue using them. If you are taking Warfarin or medicines for an organ transplant, or have been told by your last doctor that you are due a blood test soon after joining us, please inform a Patient Adviser so that we can ensure that this happens at the correct time. Prescriptions are sent to chemists via the Electronic Prescribing **Boots Cowes** Service (EPS). This is an NHS service that enables your prescription **Day Lewis Cowes** to be sent directly to your chosen chemist. Sainsbury's Newport □ Other: _ ^Which chemist would you like your prescriptions sent to? Note: Pharmacy2U is not a local service, it is mail order/online only

WELLBEING

(For Patients over 16 years old)	Never smoked Ex-smoker (including e-cigarettes When did you stop smoking?					
^Do you smoke?	☐ Yes	What do you smoke (circle those that app Cigarettes pipe cigars e-cigarettes		pply):		
If you smoke, how many do you smoke a day?	Less than one	<u> </u>	<u> </u>	<u> </u>	<u> </u>	
For help to stop smoking see page 9 or visit www.nhs.uk/smokefree						

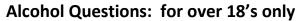
Patients over 16 years old	Level of Exercise	How often
^Do you exercise?	☐ No Exercise (sedentary)	
bu you exercise:	Enjoys Moderate/Gentle Exercise (walking, gardening, running, cycling, swimming)	
	Exercises Regularly (attends gym regularly)	

When available, please use the <u>health monitor in our Waiting Room</u> and attach it to this form.

NHS HEALTH CHECK

The NHS offers a range of health checks that are specific to the age of the individual - tick the box to reone of these	equest
New Patient - all patients regardless of age are eligible for a new patient screening	
NHS Health Check (40-74 only) - if you do not have an on-going condition – you are eligible for the National NHS Health Check, every 5 years. This includes a cholesterol check, as well as assessing risks of developing heart disease, type 2 diabetes, kidney disease & stroke	
Over 75 Health Check	

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1 Unit	Half a pint of regular beer, lager or cider Small glass of wine Single measure of spirits					
1.5 Units	330ml bottle or can of 4.5% alcopop or lager					
2 Units	Pint of 3.5% beer, lager or cider Medium (175ml) glass of 11% wine 500ml can of 4% lager or strong beer					

3 Units	Pint of 5% beer, lager or cider
4 Units	500ml can of 8% lager
9 Units	Bottle of 12% wine

Write the score for each answer in the 'Score' column	0	1	2	3	4	Score
How often do you have a drink containing alcohol?	Never	Monthly or Less	2-4 times per month	2-3 times per week	4+ times per week	
^How many units of alcohol do you drink on a typical day when you are drinking? (see above chart)	1-2	3-4	5-6	7-9	10+	
How often have you had 6 or more units if female, or 8 or more if male, on a single occasion in the last year?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
How often during the last year have you found that you were not able to stop drinking once you had started?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
How often during the last year have you failed to do what was normally expected from you because of your drinking?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
How often during the last year have you needed an alcoholic drink in the morning to get yourself going after a heavy drinking session?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
How often during the last year have you had a feeling of guilt or remorse after drinking?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
How often during the last year have you been unable to remember what happened the night before because you had been drinking?	Never	Less than monthly	Monthly	Weekly	Daily or almost daily	
Have you or somebody else been injured as a result of your drinking?	No		Yes, but not in last year		Daily or almost daily	
Has a relative or friend, doctor or other health worker been concerned about your drinking or suggested that you cut down?	No		Yes, but not in last year		Daily or almost daily	
A score of less than 5 indicates lower risk drinking.						

During the past month, have you been bothered by feeling down, depressed or hopeless?

Yes / No

During the past month, have you often been bothered by little interest or pleasure in doing things?

Yes / No

If you answered 'Yes' you may wish to discuss this further with a GP or a Mental Health Practitioner. We also recommend reviewing the advice on page 8 and: http://www.patient.co.uk/health/depression-leaflet

Data Sharing - Your Data Matters - Please read in full

We maintain our legal duty of confidentiality to you at all times. We will only ever use or pass on information about you if others involved in your care have a genuine need for it. We will not disclose your information to third parties without your permission unless there are exceptional circumstances, such as when the health or safety of others is at risk or where the law required information to be passed on. Please see the Practice Privacy Notice for further information.

Benefits of sharing information

Sharing information can help improve understanding, responses to different treatments and potential solutions. Information will also help to:

- Provide better information to out of hours and emergency services
- Prevent prescribing of medication to which you may already have an allergy
- Make more informed prescribing decisions about drugs and dosages
- Avoid unnecessary duplication in prescribing
- Increase clinician confidence when providing care
- Reduce referrals, ambulance journey admissions, tests, time wastage and visits to healthcare premises

TPP - SystmOne (Clinical Record System)

The practice uses a clinical computer system called SystmOne to store your medical information. The system is also used by other GP practices, Child Health Services, Community Services, Hospitals, Out of Hours, Palliative Care services and other regulated healthcare professionals. This means your information can be shared with other clinicians so that everyone caring for you is fully informed about your medical history including medication and allergies. You can control how your medical information is shared with other organisations that use this system.

- 1. Sharing Out: This controls whether your information stored in the practice can be shared with other NHS services
- 2. Sharing In: This controls whether information at other NHS care services can be viewed by us, your GP practice, or not.

It is important to note that only SystmOne organisations where you have a direct care relationship can access your record.

Summary Care Record (SCR)

The NHS in England has introduced the Summary Care Record. This record will contain information including your name, address, date of birth and your unique NHS Number to help identify you correctly. It will also include medicines you are taking, allergies you suffer from and any bad reactions to medicines you have had to ensure those caring for you have enough information to treat you safely. If you and your GP decide to include more information it can be added, but only with your express permission.

Your Summary Care Record will be available to authorised healthcare staff providing your care anywhere in England, but they will ask your permission before they look at it. This means that if you have an accident or become ill, healthcare staff treating you will have immediate access to important information about your health. For more information Phone 0300 123 3020 or visit www.nhscarerecords.nhs.uk

If you do nothing we will assume that you are happy with the above and we will create a Summary Care Record for you. Children under 16 will automatically have a Summary Care Record created for them unless their parent or guardian chooses to opt them out. If you are the parent or guardian of a child under 16 and feel that they are old enough to understand, then you should make this information available to them.

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Care and Health Information Exchange

The Care and Health Information Exchange (CHIE) is a secure system which shares health and social care information from GP surgeries, hospitals, community and mental health, social services and others. CHIE helps professionals across Hampshire, the Isle of Wight and surrounding areas provide safer and faster treatment for you and your family by:

- Ensuring that you only have to tell your story once.
- Reducing delays to your treatment. For example, by reducing the need to repeat blood tests
- Making sure the doctors, nurses and others involved in your care know about your medical history
- Identifying diseases that you might be at increased risk of developing in the future. This can help you take action early to protect your health

To protect your privacy and confidentiality, only health and social care professionals who are involved in your care are allowed access to your record and can identify you from it. Your information is also used to improve future care for you, your family and for other patients. This helps plan NHS services and supports medical research.

To keep your information safe it is moved to a separate database called 'Care and Health Information Analytics' (CHIA) and changed so that it cannot be used to identify you. Your data is never shared for the benefit of commercial companies like drug manufacturers. People who analyse data on CHIA do not have access to CHIE, so cannot identify you. For more information please see www.careandhealthinformationexchange.org.uk/

National Data

NHS England aims to link information from all the different places where you receive care, such as hospital, community service and us your GP Surgery. This will allow them to compare the care you received in one area against the care you received in another. Information will be held in a secure environment called the Health and Social Care Information Centre (HSCIC). The role of the HSCIC is to ensure that high quality data is used appropriately to improve patient care. The HSCIC has legal powers to collect and analyse data from all providers of NHS care. They are committed, and legally bound, to the very highest standards of privacy and confidentiality to ensure that your confidential information is protected at all times. This data can also be used, with permission, for research purposes.

For more information, or if you do not wish for you data to be used in this way please visit: www.nhs.uk/your-nhs-data-matters/

l confirm t	hat the information I have provided is true to the best of m	y knowle	dge.
Signed:		Date:	
	Tick box if registering & signing on behalf of the patient		
Print Name:			

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We maintain our legal duty of confidentiality to you at all times. We will only ever use or pass on information about you if others involved in your care have a genuine need for it.

If you are happy for your data to be shared, you don't need to complete this Opt-out Form.

However, you have the right to prevent confidential information about you from being shared or used for any purpose other than providing your care, except in special circumstances. If you do not wish for information that identifies you to be shared outside this Practice, please complete this form. This will prevent your confidential information being used other than where necessary by law.

Objecting on behalf of others

Relationship to patient

Your Signature

If you are a Carer and have a Lasting Power of Attorney for health and welfare then you can object on behalf of the patient who lacks capacity. If you do not hold a Lasting Power of Attorney then you can raise your specific concerns with the patient's GP. If you have parental responsibility and your child is not able to make an informed decision for themselves, then you can make a decision about information sharing on behalf of your child. If your child is competent then this must be their decision.

child. If your child is competent then this must be their	decision.		
Medical System (TPP SystmOne)			
☐ I <u>do not</u> agree to information about me being (Sharing out)	${f t}$ agree to information about me being shared with other services using TPP medical system gout)		
I do not agree to the practice seeing information r	ecorded at other services using TPP system	is (Sharing in)	
Summary Care Record			
☐ I do not wish to have a Summary Care Record			
Care and Health Information Exchange (CHIE)			
If you wish to opt out of CHIE, the Practice cannot opt out for you - please complete the relevant form			
$available\ from\ \underline{www.careandhealthinformation exchange}$	ge.org.uk/find-out-more/		
National Data			
Your data may sometimes be used for research and pla	inning to improve healthcare services. The	practice	
cannot opt out for you. For more information, or if you	u do not wish for your data to be used in th	is way,	
please visit www.nhs.uk/your-nhs-data-matters/			
Patient's Details – if you are Opting-Out			
Signature	Dated		
Name	Date of Birth		
Your details if you are Opting-Out on behalf of anothe	er person or a child		
Your Name (if not patient)			

Dated

Would you like to cut down, control or stop your drinking completely?

You may benefit from help if:

- · you often feel the need to have a drink
- · you get into trouble because of your drinking
- · other people warn you about how much you're drinking
- · you think your drinking is causing you problems

If you have become dependent on alcohol, you will have found it difficult to fully control your drinking in some way. Getting the right support to cut down or stop can be crucial to maintaining control in the future and relying on family, friends, or carers for this often is not enough.

There are support groups and alcohol counselling to help you.

You can contact Inclusion directly or be referred via another agency Tel: 01983 526 654 Buccleuch House, 102 Carisbrooke Rd, Newport, PO30 1DB DRINKLINE Call 0300 123 1110	 Needle exchange Hepatitis B and C testing and Hepatitis B vaccinations Care planning Substitute prescribing Clinics Psychosocial interventions aimed at reducing harm and facilitating change Specialist community alcohol detoxification Referral to other support services Support and information for families and carers affected by someone else's drug or alcohol use A national alcohol helpline. If you're worried about your own or someone else's drinking, you can call this free helpline in complete.	
Mon-Fri/ 9am -8pm, Sat-Sun/ 11am-4pm	someone else's drinking, you can call this free helpline in complete confidence.	
National Association for Children of Alcoholics (NACOA) Call 0800 358 3456	A confidential national helpline for children of alcohol-dependent parents and others concerned about their welfare.	
Alcoholics Anonymous (AA) Call 0800 9177 650 or help@aamail.org	A free national self-help group. A "12 step" programme that involves getting sober with the help of regular support groups.	
Al-Anon Family Groups Call 0800 0086 811	National support and understanding to the families and friends of problem drinkers, whether they're still drinking or not.	

Tips and Resources to help you Quit Smoking

Write a list	Of the reasons why you want to stop, and keep them with you.	
Set a date for stopping, and stop completely	Some people prefer the idea of cutting down gradually. However, research has shown that if you smoke less cigarettes than usual, you are likely to smoke more of each cigarette, and nicotine levels remain nearly the same. Therefore, it is usually best to stop once and for all from a set date.	
Tell everyone that you are giving up smoking	Friends and family often give support and may help you. Smoking by others in the household makes giving up harder. If appropriate, try to get other household members who smoke, or friends who smoke, to stop smoking at the same time. A 'team' effort may be easier than going it alone.	
Get rid	Of ashtrays, lighters, and all cigarettes.	
Take one day at a time	Mark off each successful day on a calendar. Look at it when you feel tempted to smoke, and tell yourself that you don't want to start all over again.	
Be aware of situations in which you are most likely to want to smoke	In particular, drinking alcohol is often associated with failing in an attempt to stop smoking. You should consider not drinking much alcohol in the first few weeks after stopping smoking. Try changing your routine for the first few weeks. For example, don't go to the pub for a while if that is a tempting place to smoke and drink alcohol. Also, if drinking tea and coffee are difficult times, try drinking mainly fruit juice and plenty of water instead.	
Be positive	You can tell people that you don't smoke. You will smell better. After a few weeks you should feel better, taste your food more, and cough less. You will have more money. Perhaps put away the money you would have spent on cigarettes for treats.	
NHS Stop Smoking Clinics	They have a good success in helping people to stop smoking. Your doctor may refer you to one if you are keen to stop smoking but are finding it difficult to do so.	
Medicines can increase your chance of quitting	These include Nicotine Replacement Therapy (NRT) which comes as gums, sprays, patches, tablets, lozenges, and inhalers. You can buy NRT without a prescription. Also, medicines called bupropion (trade name 'Zyban') and Varenicline (trade name 'Champix) can help. These are available on prescription if appropriate	
Food	Some people worry about gaining weight when they give up smoking as the appetite may improve. Anticipate an increase in appetite, and try not to increase fatty or sugary foods as snacks. Try sugar-free gum and fruit instead.	
Be prepared for some withdrawal symptoms	When you stop smoking, you are likely to get symptoms which may include: nausea (feeling sick), headaches, anxiety, irritability, craving, and just feeling awful. These symptoms are caused by the lack of nicotine that your body has been used to. They tend to peak after 12-24 hours, and then gradually ease over 2-4 weeks.	
Anticipate a cough	It is normal for a 'smokers cough' to get worse when you stop smoking (as the airways 'come back to life'). Many people say that this makes them feel worse for a while after stopping smoking and makes them tempted to restart smoking. Resist this temptation! The cough usually gradually eases.	

Support

Quit: a charity that helps people to stop smoking: 0800 00 22 00 | www.quit.org.uk

NHS Smokefree: help and advice on stopping smoking: 0800 022 4332 | www.smokefree.nhs.uk

Don't despair if you don't succeed this time you can try again.

- Examine the reasons why you felt it was more difficult at that particular time.
- It will make you stronger next time.
- On average, people who eventually stop smoking have made 3 or 4 previous attempts.







Doctors' appointments aren't always necessary if you think Pharmacy First

Pharmacy First is a scheme which allows people with minor ailments and conditions to go straight to their pharmacy to receive medicines and/or advice without needing to visit their GP first.

Your Pharmacist is a qualified health care professional who can help with your health problems and will offer you a private space to talk with you about your symptoms. If it is something more serious, then they will direct you appropriately.

Don't wait for a doctors' appointment – Go straight to your pharmacy

Acne

Allergies-skin/hayfever
Cold sores/impetigo
Conjunctivitis (sticky eye)
Indigestion/constipation/
diarrhoea
Excessive sweating

Fungal skin infections Haemorrhoids (piles)

Earwax

Headlice/scabies/worms

Musculoskeletal pain & soft tissue injury (aches & sprains)

Insect bites and stings

Vaginal thrush/cystitis

Mouth ulcers
Headache/migraine
Minor burns and scalds
Coughs/colds/sore throats
Paediatric fever/teething/
nappy rash
Warts/verrucae

Ask now about Pharmacy First

Cowes Medical Centre

5+ New Patient Registration

For Office Use Only

FOR PAs to COMPLETE – check & record all questions with ^				
GMS1 signed	Yes No, copy form & contact patient to collect and sign			
Practice registration form signed	Yes No, copy form & contact patient to collect and sign			
Any current health concerns	No Yes – book telephone call appointment with appropriate clinician			
Practice leaflet given/sent	Yes highlighted/advised of named GP - one per family			
Carer	No Yes-give, email, post Carer's leaflet			
Health monitor ticket attached	 Yes No Book BP appt with HCA if patient: 18-80 years old, diabetic & BP is over 140/80 – book in 2 weeks Non-diabetic & BP is over 150/90 - book within 5 working days BP over 170/100 on either side of / eg 140/110 or 180/90 - contact GP BMI 30+ or aged 50+ recommend book NHS health check if no long term conditions and not had a health check in last 3 years 			
Health check (NHS or over 75)	No Yes – task DB			
New patient screening	No Yes-book HCA appt			
Repeat medication	Yes No repeat side attached Yes No			
Pharmacy nominated:	Yes No			
Living will/advance directive	No Yes - Attached / to Follow			
POA for health applicable:	No Yes - Attached / to Follow			
Matched NHS number to spine	Yes No NHS number match – STOP do not register pass to DB or JaH			
Signed:	Date:			

FOR REGISTRATION ADMIN ONLY		Signed:
Check for allergies	Yes-task Coding N/A	
Next of Kin entered on to patient record	Yes N/A	
Family/Partners linked on patient record	Yes N/A	
Opt-out recorded on record	Yes N/A	Date:
GMS1 & registration form fully completed	Yes No – contact patient	